LAST MILE DELIVERY

New Program with Solari, United Way Worldwide, and DoorDash
Victory is the beautiful, bright-colored flower. Transport is the stem without which it could never have blossomed.

— Winston Churchill —
Have you heard?

We’ve got a new name!

Solari
CRISIS & HUMAN SERVICES

Our mission:

Inspiring Hope

Our vision:

Empowering transformation from HOPE to HEALTH

SOLARI

• Changed our name in April 2021
• Solari comes from the Latin verb meaning “to console”
• “Sol” in Spanish means “sun”, “ari” represents the first three letters of our home state’s name!
LAST MILE DELIVERY

10 MI RADIUS FROM PICK UP LOCATION

ANYTHING LESS THAN 25LBS AND FITS IN A 16" BOX*

REOCCURRING DELIVERIES WITH NO LIMIT
HOW TO PARTICIPATE

1. Fill out the Last Mile Delivery Program Sign Up Form.
2. Await e-mail with Approval confirmation from Solari to pick a scheduled onboarding session.
3. Confirm Point of Contact (POC) and DoorDash pick-up location.
4. Solari to send a confirmation email with the template and instructions to start deliveries.
5. Timeline to start deliveries 2-3 weeks after initial sign up!
Fill out the Excel Economy Order Form.

Submit the order to 211Transportation@solari-inc.org

Pick up for delivery within two business days.
The 2-1-1 Transportation Department can schedule deliveries over the phone for immediate pickup or schedule a pickup up to one week in advance.

This option is best for single deliveries, but we can do as many as needed.

The 2-1-1 Transportation Department is available 7 days a week, 8am to 5pm.
ADDITIONAL ITEMS

▪ 2-hour pick-up window with availability 15 minutes before and after.
  ▪ 3-hour pick-up window needed for 20+

▪ Contactless deliveries
  ▪ Once the delivery is complete, a text message with a picture of the delivery will be sent to confirm drop-off

▪ Live answer and immediate delivery will be available 7 days a week 8a-5p
  ▪ Ability to schedule same and next day deliveries.

▪ Electronic Excel sheet is used to submit multiple and reoccurring orders
Business Intelligence Group 2021
BIG Innovation Award

Winning Products

- United Way- Ride United Last Mile Delivery - Other

Innovation Leader 2021 Impact Award

United Way Worldwide
Initiative: Ride United Last Mile Delivery

The emergence of COVID-19 led to tens of millions of people isolated in their homes, creating the highest unemployment levels in half a century, and leaving many struggling to meet basic needs. Many who could previously afford food for their families worried about their next meal. Due to stay-at-home orders and reduced access to public transportation, existing lifelines — like food banks, pantries, grocery stores, meal services — were suddenly unsafe and out of reach.

Recognizing this food access challenge, United Way launched a new partnership with DoorDash, the nation’s largest food delivery company, to create the Ride United Last Mile Delivery program and safely deliver food and critical household goods to high-risk and food insecure homes. Across 231 communities, United Way and 211, a vital service connecting people to essential health and human services, work with local food pantry partners to

Preparing groceries for delivery.
THANK YOU

Joe Hicks - Manager, 211 Contact Tracing Operations
Joe.Hicks@solari-inc.org & 211Transportation@solari-inc.org
602.541.9190