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Affordable Internet and Free WiFi Resources

Is there internet available in my area?

You can determine internet connectivity in your area <u>here</u>.

Free Public WiFi

- There are free public WiFi hotspots available throughout Arizona for those that do not have internet or reliable internet.
 - o Locations
- If you need assistance connecting to a hotspot, call or text a Connect Arizona Digital Navigator at (602) 529-1519.

Connect Arizona

- To view low-cost internet plans, visit <u>Connect Arizona</u> (English and Spanish).
- To find out which providers are available in your area, check the <u>provider zip codes</u> list.
- Connect Arizona Digital Navigators
 - O Digital Navigators are available to help with things such as:
 - Tutoring on computer, internet, and device basics
 - Navigating websites and apps/software
 - Finding tech learning resources/organizations
 - Troubleshooting issues with devices + apps/software
 - Finding best internet offers and deals
 - Applying for the Affordable Connectivity Program
 - Research on low-cost and free devices
 - Research on online resources
 - Finding free public WiFi closest to you
 - Call or text (602) 529-1519, email <u>connectaz.help@gmail.com</u>, or <u>complete an appointment form</u> to speak with a Connect Arizona Digital Navigator.

Affordable Connectivity Program

- The program provides up to \$30 per month for broadband service for eligible households, up to \$75 per month for households on Tribal lands, and a one-time discount of up to \$100 to purchase a single laptop, desktop computer or tablet.
- A household is eligible for the Affordable Connectivity Program if the household is at or below 200% of the <u>Federal Poverty Guidelines</u>, OR if a member of the household meets at least <u>one</u> of the criteria below:
 - O Received a Federal Pell Grant during the current award year
 - Meets the eligibility criteria for a <u>participating provider's</u> existing low-income internet program
 - Participates in certain government assistance programs such as SNAP/Food Stamps,
 Medicaid, WIC, or other programs
 - O Participates in certain Tribal assistance programs and lives on qualifying Tribal lands
- How to apply
 - o Complete the online application

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- o Print, complete, and mail the <u>application</u> with your <u>proof of eligibility</u> to
 - ACP Support Center PO Box 7081 London, KY 40742
- O Ask your provider if they participate in the ACP or use this <u>online tool</u> to find a participating company near you. Participating companies can help you apply through the online application or through their company's application process.
- Call the ACP Support Center at (877) 384-2575 to talk to a representative about your eligibility or application status.
- https://www.affordableconnectivity.gov/

The Affordable Connectivity Program will stop accepting new applications and enrollments on February 7, 2024. Consumers must be approved and enrolled with a service provider 11:59 p.m. ET on February 7 to receive the ACP benefit. Please Note:

- ACP applications and enrollments will not be processed after February 7, 2024 at 11:59 PM ET.
- Households who have applied, been approved, and are receiving the monthly internet discount before February 8, 2024 will continue to receive their ACP benefit until ACP funds run out, as long as the household remains enrolled in the program.
- After the ACP funds run out (projected in April 2024), households participating in the ACP will no longer receive the ACP discounts.

For more information, please visit the Affordable Connectivity Program (ACP) Wind-Down Fact Sheet.